

20 December, 2008.

Mr Chris Gill
Room Landscape Design & Construction *
31 Glenlee Street
Arana Hills, Qld., 4054.

Dear Chris,

On behalf of Leigh and myself, I am writing to thank you so much for everything you and your team have done in adding so much value to our home through the renovation we commissioned with your company.

From the first day when you came in and deciphered the drawings we had, took the time to understand the end result we wanted and didn't laugh when we mentioned the budget we had in mind, we knew that you and your team were the men for the job.

The fact that you had to come back a dozen times, each time with a smile on your face and the determination to win the job, is a credit to you. The professionalism and patience you have shown from that very first meeting to the completion of the job is something that we both appreciate more than you can ever imagine.

The team of workers that you provided to us are not only a credit to you but also to themselves. Their work ethics are amazing, their workmanship exemplary. The respect they have shown us both, our kids and our property is something that we will always remember and value. The respect they show you when you are on site, the way they listen and carry out your directions, all the time with a smile on their faces, is something you should be very proud of.

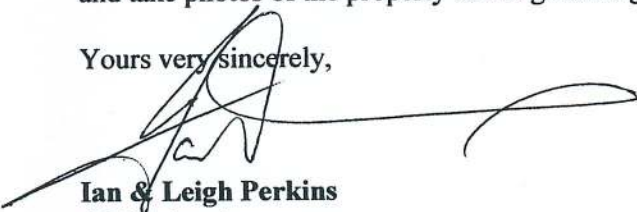
The bottom line of everything though is the end result. We now have a property that we know has not only gone up in value considerably but, one we are proud to invite people to. The new areas have provided us with increased living space, a great new modern look and areas that we want to spend time in.

Chris, I think we can all sit back and be extremely happy with the fact that we achieved the end result we were looking for and within the budget that we were hoping to spend.

Chris, in future when meeting prospective clients seeking a referral, please feel free to show them this letter and get them to give us a call if they would like to discuss our experience further.

Again thank you for everything, and as discussed with Leigh, please feel welcome to return and take photos of the property as the gardens grow, to update your records.

Yours very sincerely,



Ian & Leigh Perkins
47 Huxley Avenue
Alderley, Qld., 4051.

20 December, 2008.

**The General Manager
Queensland Master Builders Association
417 Wickham Terrace,
Brisbane, Qld., 4000.**

Dear Sir,

**REFERENCE: ROOM LANDSCAPE DESIGN AND CONSTRUCTION
MASTER BUILDERS No. 25511
LANDSCAPE QLD No. 314
PROPRIETOR: Chris Gill.**

In today's society it appears to be the norm to complain about the products and services you receive from businesses. The Building Industry seems to forever be a target of the Current Affairs shows that feature on the major television stations around Australia, in my mind sometimes warranted, sometimes not.

I am writing this letter to hopefully put a more positive spin on your industry following our renovating experience engaging the services of **Room Landscaping Design and Construction** to carry out, what we believe to be, fairly majors works on our property.

Please note, that we sourced three other quotes – the first, we are still waiting on a quote (that was 12 months ago), the second rang 10 minutes after our meeting to say his business was not suitable for the job and the third was a no-show.

I am sure you have heard these stories before, that is why I am writing this letter to advise you of the professional care and services **Room Landscaping Design and Construction** offered, not only for the duration of the contract but also in the planning stages of the project.

Chris Gill is a true professional and a member of your Association that you should not only be extremely proud of, but also promoting. His attention to detail is phenomenal. His ability to not only understand the drawings he was given but to interpret them into the finished product we received, is a credit to his knowledge and passion for what he does.

His enthusiasm for his chosen field of work and his “near enough is not good enough” approach is something that has been passed down to his carefully selected team that believe in Chris's business mantra. Their conduct and work ethic through the duration of the contract have been exemplary. The respect they have shown to my family and our property will always be remembered.

In summary, our experience with Chris Gill and his team from **Room Landscape Design and Construction** was not only a memorable one for us but one that I felt so great about that I thought you should hear about it as well.

I would ask that you place this letter on file for future reference and feel free to use us as a reference at any time.

Yours very sincerely,

copy

Ian & Leigh Perkins
47 Huxley Avenue
Alderley, Qld., 4051.
Phone: 07 38626666